

# QUALITY POLICY

**"We accompany our partners with global competence and local sensitivity towards innovative choices, to formulate the future with reliable and sustainable ingredients and solutions"**

**FARAVELLI** commits to supply:

- ▶ quality products, manufactured in approved and certified establishments, supported with technical, safety and regulatory information;
- ▶ functional products, that fulfill the requirements of each end use;
- ▶ innovative products, that allow customers to find new solutions for their applications and growth opportunities;
- ▶ reliable products, purchased from suppliers qualified and managed in accordance with internationally recognized standards;
- ▶ sustainable products, that can fulfill environmental and social accountability requirements for the stakeholders;
- ▶ customer service close to customer expectations, with synergies with internal group partners and specialized suppliers;
- ▶ pre- and post-sale assistance, with competent personnel offering technical, regulatory, and applicative support;
- ▶ effective communication, using the necessary tools to ensure the proper dissemination of information to involved stakeholders.

Milan Dec 1, 2023